

## Joint Campus Drive by Hewlett Packard Enterprises India Pvt. Ltd

28/03/2017 07:57 by rietadmin

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<b>Company Name</b> <a href="https://www.hpe.com/in/en/home.html">https://www.hpe.com/in/en/home.html</a>	<b>Hewlett Packard Enterprises India Pvt. Ltd</b>
<b>Date of Drive</b> th March 2017	<b>30</b> <b>Chandigarh University, Gharuan</b>
<b>Venue</b> <b>Courses / Streams</b> equivalent except B.Tech Engineering.	<b>Graduate in any discipline or</b> <b>Batch</b> 2017

**Roles and Responsibilities**

â—•Resolving technical issues (hardware and software) from incoming internal or external businesses and end user's contacts and proactive notification system

â—•Providing excellent customer service support to customers during every single interaction

â—•Assisting end users to avoid or reduce problem occurrences and adding case resolution to Knowledge Management System

â—•Proactively assisting internal or external businesses and end users to avoid or reduce problem occurrence and providing direction and guidance to process improvements.

â—•Representing and leading an HP team in a face to face customer location visit, industry conference/trade show, vendor meeting, etc.

### Skills Required

â—•Candidate should have excellent Communication Skills.

â—•Candidate should be willing to work in all Shifts (including night shift)

**Pay Package** INR 2,52,000 annually. + shift allowance (if employee works in shifts) + Variable Payout (annually)

**Job Location** PAN India

**Interview Process** â—•Group Discussion â—•Soft Skill Interview â—•Technical Interview â—•Operations Interview â—•HR Interview â—•Final Selection

Â **With Best Regards, Sonpreet Kaur Head Training & Placement Department RIET, Phagwara.** Â Â Â Â